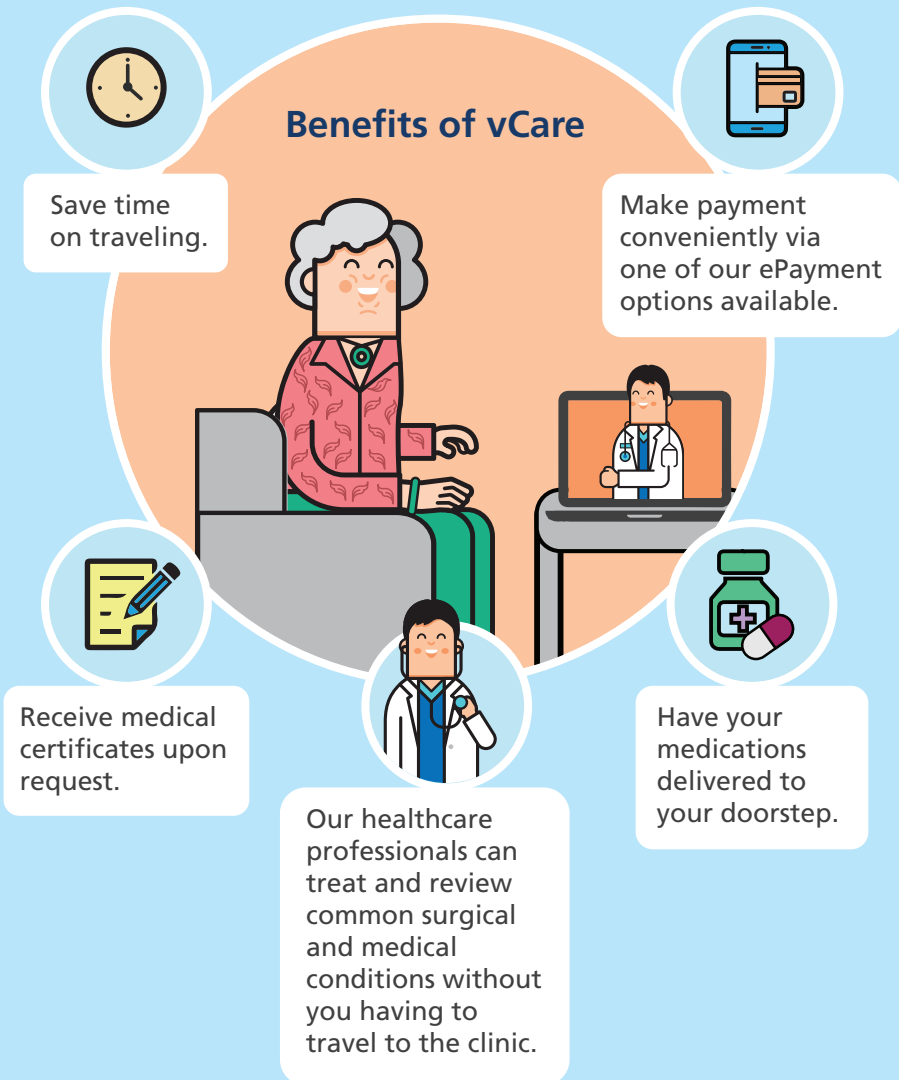


vCare (TeleConsult@AH)

Keep your health in check in the comfort of your home!

Unable To Attend Your Clinic Appointment?

Our vCare (TeleConsult@AH) service helps keep your health in check in between your busy schedule and in the comfort of your home.

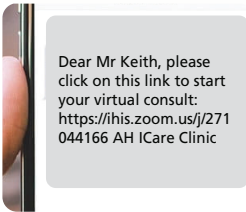


Get Started With vCare



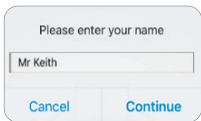
1 Before Your Appointment

Download the ZOOM Cloud Meetings app from the **Apple Store** or **Android Playstore** on your handphone, tablet or desktop.



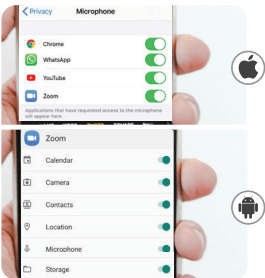
2 Logging On

On the day of your vCare appointment get your identification documents ready for verifications then click on the URL link in the SMS sent to your mobile phone.



3 Enter Your Name

Enter your name to proceed.



4 Enable Camera and Microphone

Make sure that ZOOM has access to your camera and microphone on your device.



5 Virtual Consultation

Look into the camera and verify your personal details with your Doctor before proceeding with your consult. Please ensure your microphone is not muted. After your session, our staff will contact you to make your next appointment.



6 After Your Consultation

Our healthcare staff will contact you after the consultation to confirm your preferred payment modes and medication delivery options.



Speak to your doctor to make your vCare appointment today!

For more information:

Scan QR code



Tel: 6472 2000 | Email: AH_Enquiries@nuhs.edu.sg

Teleconsultation is not suitable for emergency conditions and symptoms (eg: chest pain, breathing difficulties, recurrent vomiting, severe abdominal pain). If you require urgent medical attention, please call 995 or visit your nearest emergency department.

Minors (ie: patients aged below 16 years old) or those without agency (eg: dementia patients) should be seen with their parent or guardian.

Start Your Healthcare Journey With Us



Main Line
Call 6472 2000 to schedule an appointment or make enquiries.



Email
For Appointments: AH_Appointment@nuhs.edu.sg
For Enquiries: AH_Enquiries@nuhs.edu.sg
For Feedback: AH_Feedback@nuhs.edu.sg

Alexandra Hospital | 378 Alexandra Road, Singapore 159964.

Main Line: +65 6472 2000 | Fax: +65 6379 4339

www.ah.com.sg |   [AlexandraHospitalSG](https://www.instagram.com/AlexandraHospitalSG)