vCare (TeleConsult@AH)
Speech Therapy Service

Keep your health in check in the comfort of your home!

vCare Speech Therapy Service

Access quality consultation with your therapist in the comfort of your home with vCare (TeleConsult@AH) Speech Therapy service.

Benefits of vCare Speech Therapy Service

Reduced hassle of travelling to and from the hospital for your consults.

More opportunities to work on functional goals in your home environment, using your own familiar items/devices.

Real-time review and interaction with your therapist in the comfort of your own home.

Subsidy for the vCare Speech Therapy consultation fee is subjected to your eligibility.

Get Started With vCare
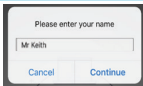

1 **Before Your Appointment**
Prepare a tablet or laptop/desktop for your Speech Therapy vCare session.

If you are using a tablet, download the ZOOM Cloud Meeting app before your vCare appointment. If you are using a laptop/desktop, please ensure your browser is able to access the ZOOM website.
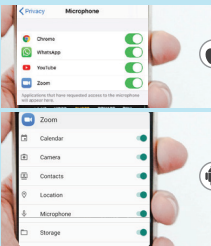

2 **Appointment Day**
On the day of your vCare appointment, wait for our call to provide you with the meeting ID and password.

3 **Enter Details**
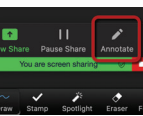Enter the meeting ID, password and your name as prompted.

4 **Enable Camera and Microphone**
Make sure that ZOOM has access to your camera and microphone on your device.

5 **Virtual Consultation**
Look into the camera and verify your personal details with your Therapist before proceeding with your consult. Please ensure your microphone is not muted. After your session, our staff will contact you to make your next appointment.

6 **Locate the 'Annotate' function on your ZOOM app/ browser**
If you are having a vCare consult for communication therapy, locate the 'Annotate' tool bar on your screen. This allows you to interact with the Speech Therapist over the screen through typing, drawing or writing. Please refer to the back on how to use the annotate function.
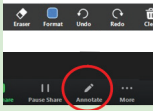
Things To Note Prior To Your vCare Session

- Choose a quiet and conducive environment.
- Prepare any necessary items that may be required for the session.
- Feel free to prepare questions that you would like to ask your Speech Therapist during the session.
- Ensure that a caregiver is always with you if it is challenging for you to use the device and navigate through ZOOM alone.
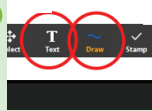
How To Use The 'Annotate' Toolbar

1 Click on the "Annotate" icon on your screen.

2 Click on the "Text" icon to type OR click on the "Draw" icon to draw a picture.

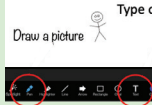**3** Click on the screen and start typing or drawing.

1 Click on the "pencil" icon on your screen to show the annotate toolbar.

2 Click on the "Text" icon to type OR click on the "Pen" icon to draw a picture.

3 Click on the screen and start typing or drawing.

Speak to your Speech Therapist to make your vCare appointment today!

For more information:

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Patient to seek immediate medical attention if illness or symptoms worsens.

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