Alexandra Hospital is Open

The new Alexandra Hospital looks after you from diagnosis, treatment, rehabilitation to discharge through five key clinical programmes.

We care for our patients through our one care team, where the one and the same care team led by a principal doctor sees the patient with multiple conditions, cutting down on the number of appointments.

It is the first integrated hospital which provides a single continuum of care across different care settings from acute, sub-acute to rehabilitative care.

For inpatients, we offer a same-bed, one-stop care across different stages of the recovery journey, thereby offering greater convenience, saving time and the hassle of inter-hospital transfers.

Our out-of-hospital care programme brings together community members from primary care to daycare and social services, helping patients to live better in the comfort of their homes and in the community.
One Continuous and Integrated Model of Care

At Alexandra Hospital, we see to your every need at every step of your healthcare journey – from prevention to early intervention, consultation, admission, treatment, rehabilitation, discharge and post-discharge care.

Our Care Manager can help you navigate the healthcare system by linking you to services within Alexandra Hospital, and beyond. She assesses if admission is necessary and facilitates home-based services through an integrated solution hotline. In other words, she is your guide to a fuss-free healthcare experience.

Alexandra Hospital is the first integrated hospital where tailored acute care and rehabilitative care for an inpatient can be provided by the same care team under one roof. This means a more hassle-free experience and potentially shorter length of stay for you.

Our out-of-hospital care programme brings together community members from primary care to daycare and social services, helping you to live better in the comfort of your home and community.

You can look forward to fewer appointments with the new outpatient care model as we strive to bring you centralised care through one doctor and his dedicated team to care for your multiple medical conditions.
One Touch Point, One-Stop Care

The new Alexandra Hospital experience will deliver holistic, continuum of care from the well, to acute care, long-term management of chronic conditions, geriatric care, to those who need end-of-life support, in five key programmes.

Five Programmes, One Redesigned Healthcare Journey:

**BeBetter**
PREVENTIVE CARE

Clinic G (Well Clinic)
Take the first step towards health empowerment and prevention with our **Well Programme** by being proactive with screening, exercise and treatment.

**AgeBetter**
ELDER CARE

Clinic K (Healthy Ageing Clinic)
Our **Healthy Ageing Programme** cares for the elderly’s mind, mobility and sensory, orthopaedic and other geriatric and social needs holistically.

**GetBetter**
ACUTE CARE

24/7, Walk-in Urgent Care Centre
The **FAST Programme** looks at emergency treatment from acute, sub-acute to rehabilitative care at our integrated wards.

**CopeBetter**
PALLIATIVE CARE

Coming in 2019
Champions for compassionate care and quality of life, at every age and at every stage, our **Palliative Programme**
- Enables and empowers everyone to care.
- Encourages caring across boundaries.
- Creates caring systems.
- Helps all to live well before leaving well.

**LiveBetter**
CHRONIC CARE

Clinic J (Integrated Care Clinic)
The **Chronic Programme** led by one doctor and one care team consolidates a patient’s multiple conditions and treatment plans including medication and rehabilitation regime, into one appointment.

Our Services and Facilities

We have a team of experienced and dedicated doctors and nurses who offer a comprehensive suite of medical services including surgical procedures and allied health services.

**Medical**
- Cardiology
- Endocrinology
- Family Medicine
- Gastroenterology
- Geriatric Medicine
- Gynaecology
- Internal Medicine
- Nephrology
- Neurology
- Psychological Medicine
- Respiratory Medicine
- Rheumatology

**Surgical**
- Anaesthesia
- Ear, Nose and Throat (ENT)
- Eye Surgery
- General Orthopaedic Surgery
- General Surgery
- Joint Replacement & Reconstruction Surgery

**Allied Health**
- Care and Counselling
- Diagnostic Imaging
- Dietetics
- Occupational Therapy
- Physiotherapy
- Podiatry
- Speech Therapy

The hospital is equipped with a broad range of medical facilities to support your healthcare needs.

**Our Facilities**
- 24/7 Urgent Care Centre
- Clinical Measurement Centre
- Core Laboratory
- Day Surgery Operating Theatres
- Ear, Nose and Throat Clinic
- Endoscopy Centre
- Eye Surgery Centre
- Healthy Ageing Clinic
- Integrated Care Clinic
- Integrated Wards
- Joint Replacement & Reconstruction Centre
- Major Operating Theatres
- Rehabilitation Centre
Welcome to Alexandra Hospital

Quality Care
We’ve redesigned healthcare to provide a seamless and holistic journey under our one care team.

Convenient Amenities and Facilities

Garden and Colonial Setting
The lush greenery and rustic colonial facade gives the hospital a unique charm amidst a tranquil and relaxing surrounding.

Wards
Our wards provide a conducive environment with good ventilation for patients to recuperate and spacious areas to foster interactivity.

Food and Dining
Our dieticians and doctors work closely with our chefs to create a specially planned menu for our patients. We also tailor special menus for those who are on therapeutic or textured diets.

At the hospital’s main lobby, you’ll find vending machines for visitors to grab a quick bite. The nearby hospital cafeteria also provides a selection of local favourites for families and caregivers.

Advanced Technology
We provide comprehensive imaging and diagnostic radiology facilities and clinical laboratories.

ATMs and Payment Kiosks
The hospital’s main lobby has a POSB ATM, AXS kiosk, SAM kiosk and CashCard top-up machine.

Nearby Places
The surrounding area has various shopping and dining options, including Queensway Shopping Centre, Anchorpoint and Alexandra Village Food Centre.
How to Get to Alexandra Hospital

**By Bus**
Alight at Alexandra Hospital, Bus Stop Code: 11511
Take buses 14, 33, 51, 61, 93, 100, 120, 195, 197

Alight opposite Queenstown Shopping Centre, Bus Stop Code: 11519
Take buses 14, 33, 51, 61, 93, 100, 120, 195, 197

**By MRT**
From Queenstown MRT Station, Exit A: Take bus 51
Exit B: Take bus 195

From Commonwealth MRT Station, Exit B: Take bus 100

From Redhill MRT Station, Exit A: Take buses 33, 120

**By Shuttle Bus**
From Queenstown MRT Station to Alexandra Hospital
Travel time: 16-20 min

Weekdays excluding Public Holidays:
Queenstown MRT Station
First bus: 6:40am
Last bus: 8:20pm

Mei Ling Street
First bus: 6:50am
Last bus: 8:30pm

Mei Chin Road
First bus: 6:53am
Last bus: 8:33pm

Alexandra Hospital
First bus: 7:00am
Last bus: 8:40pm

Saturday, Sunday and Public Holiday:
Queenstown MRT Station
First bus: 10:00am
Last bus: 8:00pm

Alexandra Hospital
First bus: 10:00am
Last bus: 8:00pm

From Commonwealth MRT Station to Alexandra Hospital
Travel time: 18-25 min

Weekdays excluding Public Holidays:
Commonwealth MRT Station
First bus: 6:40am
Last bus: 8:20pm

Blk 50 Commonwealth Drive
First bus: 6:45am
Last bus: 8:25pm

Blk 37B Commonwealth Drive
First bus: 6:48am
Last bus: 8:28pm

Alexandra Hospital
First bus: 7:00am
Last bus: 8:40pm

Saturday, Sunday and Public Holiday:
Commonwealth MRT Station
First bus: 10:00am
Last bus: 8:00pm

Alexandra Hospital
First bus: 10:00am
Last bus: 8:00pm

Peak hours (6:40am to 9:00am, 4:30pm to 6:00pm):
10 min intervals

Off-peak:
20 min intervals
How to Get Around Alexandra Hospital

**Block 1**
- Level 1
  - Admissions and Service Centre
  - Clinic F (Clinical Measurement Centre)
  - Clinic G (Well Clinic)
  - Pharmacy
- Level 2
  - Clinic J (Integrated Care Clinic)
  - Clinic K (Healthy Ageing Clinic)
- Level 3
  - Ward 7

**Block 2**
- Level 1
  - Clinic D
  - Clinic E (Joint Replacement & Reconstruction Centre/Anaesthesia Outpatient Consultation Clinic)
- Level 3
  - Day Surgery
  - Operating Theatre

**Block 4**
- Level 1
  - Ambulatory Surgery Centre
  - Diagnostic Imaging 1
  - Endoscopy Centre
  - Rehabilitation 1
- Level 2
  - Wards 2 and 3
- Level 3
  - Wards 4 and 5

**Block 6**
- Level 1
  - Diagnostic Imaging 2
  - Urgent Care Centre
- Level 2
  - Diagnostic Imaging 3
  - Main Operating Theatres 1 and 2
- Level 3
  - Main Operating Theatres 3 and 4
  - ICU

**Block 7**
- Level 1
  - Wards 8 and 9
- Level 2
  - Wards 10 and 11
- Level 3
  - Wards 12 and 13
- Level 1
  - Rehabilitation 2

**Block 11**
- Level 1
  - Clinic L (Active Centre)

**Block 24**
- Level 1
  - Care and Counselling
  - Clinic A (Ear, Nose and Throat Centre)
- Level 2
  - Clinic B (Eye Surgery Centre)

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Start Your Healthcare Journey With Us

**Main Line**
Call 6472 2000 to schedule an appointment or make enquiries.

**Email**
For Appointments: AH_Appointment@nuhs.edu.sg
For Enquiries: AH_Enquiries@nuhs.edu.sg
For Feedback: AH_Feedback@nuhs.edu.sg

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Information is accurate at time of publication (July 2018).